



2020 Summary of UCare Dental Benefits

UCare Prepaid Medical Assistance Program (PMAP)

UCare MinnesotaCare (MnCare)

UCare Minnesota Senior Care Plus (MSC+)

UCare's Minnesota Senior Health Options (MSHO) (HMO D-SNP)

UCare Connect (SNBC)

UCare Connect + Medicare (HMO D-SNP)

UCare offers a variety of dental care services to UCare members. This summary presents the benefits by UCare plan.



For PMAP, MnCare, MSC+, UCare Connect, UCare Connect + Medicare and UCare's MSHO members

UCare Dental Connection

The UCare Dental Connection helps our members manage their dental care with one simple phone call.

A one-stop-shop, the UCare Dental Connection can help members:

- Find a provider or dental home
- Schedule dental appointments, including appointments for follow up and specialty care
- Coordinate transportation to dental appointments
- Coordinate interpreter services for dental appointments
- Answer questions related to dental care

Members should call UCare Dental Connection directly at

651-768-1415 or 1-855-648-1415

TTY 1-800-916-9514

7 am – 7 pm, Monday – Friday

County staff working with UCare members should call our Team Representative in your county or email UCareCountyRelations@ucare.org.

UCare's Mobile Dental Clinic

UCare is proud to be the first Minnesota health plan to own and operate a Mobile Dental Clinic.

The clinic is a specially designed, wheelchair-accessible, 43-foot "dentist's office on wheels." It has three dental chairs, state-of-the-art instruments, chair-side digital radiography and an electronic health record system.

The Mobile Dental Clinic offers dental check-ups, cleaning and simple restorative care to UCare members who have limited access to quality dental care.

All care is provided by faculty-supervised dental, dental hygiene and dental therapy students from the University of Minnesota School of Dentistry, UCare's Mobile Dental Clinic (MDC) partner.

Check the clinic's location schedule at ucare.org/mdc.

Members can make appointments by calling the University of Minnesota School of Dentistry at

1-866-451-1555

TTY 1-800-627-3529

8 am – 4:30 pm, Monday – Friday

*Schedule is subject to change.





Covered Dental Services

Diagnostic services:

- Comprehensive exam every five years
- Periodic exam once per calendar year
- Problem-focused exams (once per day, per facility)
- X-rays are limited to:
 - Bitewing once per calendar year
 - Single X-rays for diagnosis of problems
 - Panoramic:
 - > Once every five years
 - > As medically necessary for diagnosis and follow-up of oral and maxillofacial conditions and trauma
 - > Once every two years in limited situations
- Full-mouth X-rays once every five years, only when provided in an outpatient hospital or freestanding Ambulatory Surgery Center (ASC)

Preventive services:

- Cleaning up to four times per calendar year if medically necessary
- Fluoride varnish once per year (Children up to age 20 and pregnant women are eligible for fluoride varnish once every six months when provided at a dentist's office. Children receiving fluoride varnish at their doctor's office or other non-dental setting are eligible for as many applications as indicated per DHS Child & Teen Checkup guidelines.)

Restorative services:

- Fillings
- Sedative fillings for relief of pain
- Crowns (only for pregnant women and children, if medically necessary). For MSHO crown coverage information, see "For UCare's MSHO Members."

Endodontics (Root canals) on anterior teeth and premolars only

Periodontics:

- Gross removal of plaque and tartar once every five years
- Scaling and root planing once every two years, only when provided in an outpatient hospital or freestanding ASC
- UCare Connect + Medicare members
 - Scaling and root planing once every two years and only in an office setting. The member must have pocket depths of 4mm or greater and documented bone loss visible on x-rays.

Prosthodontics:

- Removable prostheses (dentures and partials) once every six years per dental arch
- Replacement of removable prostheses if misplaced, stolen, or damaged due to circumstances beyond the enrollee's control
- Relines, repairs, and rebases of removable prostheses (dentures and partials)

Oral surgery limited to extractions, biopsies, and incision and drainage of abscesses

Orthodontic (children up through age 20—coverage based on significant disfigurement, impairment of function)

Additional general services:

- Treatment for pain (once per day)
- General anesthesia, only when provided in an outpatient hospital or freestanding ASC
- Extended care facility/house calls in certain extended care settings
- Oral or IV sedation if the covered dental service cannot be performed safely without it
- Behavioral management when necessary to ensure that a covered dental service is correctly and safely performed

At-home dental kits:

- PMAP and MNCare members are eligible for dental care kits. LivingWell Kid kits are designed for members age 17 and younger. Members may call the Customer Services number on their UCare member ID card for more information.

Pregnant women and children receive enhanced dental care. Please call UCare Dental Connection at 1-855-648-1415 (toll free) or 651-768-1415 for more details.

Covered Dental Services, continued on next page



For UCare's MSHO Members

In addition to Medicare- and Medicaid-covered dental benefits, UCare's MSHO members have additional dental coverage for preventive and restorative dental services that are not covered by Medical Assistance. Members must receive these services from a network dentist.

Below is a list of preventive and restorative codes that may be accessed:

- **NEW IN 2020: Tissue conditioning for dentures**
 - 1 per year (in addition to Medical Assistance coverage)
- **Scaling and root planing (D4341 and D4342)**
 - Once every two years and only in an office setting. The member must have pocket depths of 4mm or greater and documented bone loss visible on x-rays.
- **Additional dental exam (D0120)**
 - One additional per calendar year.
- **Molar root canal (D3330)**
 - One per tooth per lifetime.
- **Root canal re-treatment (D3346, D3347, D3348)**
 - Rule: One re-treat per tooth per lifetime. Covered only if billed 24 months after original root canal.
- **Full mouth series (x-ray) (D0210)**
 - Rule: Once per five years
- **Periodontal maintenance (D4910)**
 - Four times per calendar year.
 - Porcelain-Fused-to-Metal
- **PFM crown (D2750)**
 - Two per calendar year.

Members will be informed of the portion of the cost they will need to pay. **Certain limitations apply.**



UCare's MSHO and UCare Connect + Medicare members are eligible for an electric toothbrush. Members may call the Customer Service number on their UCare member ID card for more information.

Limit one electric toothbrush every three years per member. On the years an electric toothbrush is not received, members may request the Dental Refill kit with two toothbrush heads.

CONTACT INFORMATION

Members

Delta Dental Customer Services
651-768-1415
1-855-648-1415

County Staff

Call Delta Dental Government
Programs Access Unit
1-866-303-8138 or 651-994-5198

UCare County Team Reps (see [map](#))

or
UCareCountyRelations@ucare.org

UCare Mobile Dental Clinic appointments

1-866-451-1555
TTY 1-800-627-3529