

UCare Announces Changes Affecting Claims Submissions for UCare Medicare Plans Beginning Jan. 1, 2020

UCare is continuing to implement our new claims system. This transition began in January 2019 when UCare moved claims for Individual and Family Plans to the new system and will continue through 2021.

Effective Jan. 1, 2020, UCare will make changes that affect claims submission for UCare Medicare, EssentiaCare and UCare Medicare with Fairview & North Memorial (to be renamed UCare Medicare with M Health Fairview & North Memorial Health for 2020).

TWO IMPORTANT CHANGES TO KNOW PRIOR TO JANUARY 2020

1. NEW PAYOR ID REQUIRED FOR 2020 CLAIMS:

The Payor ID for all UCare Medicare, EssentiaCare and renamed UCare Medicare with M Health Fairview & North Memorial Health will change to 55413 for electronic claims submitted with dates of service (DOS) on and after Jan. 1, 2020. This is the same Payor ID that is currently used for UCare Individual & Family Plan (IFP) claims.

Additionally, providers should ensure that both the Interchange Receiver Control Header (**ISA08**) and Functional Receiver Group Header ID (**GS03**) are updated to reflect **UCAREMN** (again, this is the same as is in place for IFP business).

Element	Value
ISA07	ZZ
ISA08	UCAREMN
GS03	UCAREMN

Providers should contact their clearinghouses to confirm the changes for these plans — as other clearinghouses may assign their own unique number.

For clearinghouse assistance contact UCare’s clearinghouse, Change Health, at:
chc_pcssupport@changehealthcare.com.

Claims for members that are **not** submitted to the correct Payor ID will be rejected with one of the reasons below:

- Entity not eligible for benefits for submitted dates of service
- Subscriber not found
- Member cannot be identified

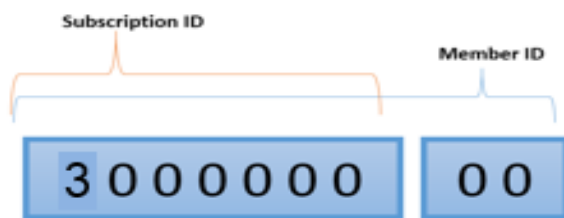
The 2020 changes apply **only** to UCare Medicare, EssentiaCare and UCare Medicare with M Health Fairview & North Memorial. See the chart below for the Payor ID per product by year:

Product	2019 DOS Payor ID	2020 DOS Payor ID
UCare Individual & Family Plans	55413	55413
UCare Individual & Family Plans with M Health Fairview	55413	55413
UCare Medicare	52629	55413
EssentiaCare	52629	55413
UCare Medicare with M Health Fairview & North Memorial Health	52629	55413
UCare Connect + Medicare	52629	52629
UCare Connect	52629	52629
UCare - Minnesota Senior Health Options (MSHO)	52629	52629
UCare - Minnesota Senior Care Plus (MSC+)	52629	52629
UCare - MinnesotaCare (MnCare)	52629	52629
UCare - Prepaid Medical Assistance Program (PMAP)	52629	52629

Chapter 11 Electronic Data Interchange of UCare’s Provider Manual will be updated with this information in Q1 2020.

2. NEW MEMBER ID AND FORMAT:

In 2020, UCare Medicare, EssentiaCare and UCare Medicare with M Health Fairview & North Memorial members will receive a new member ID number and card. Member eligibility and benefits should be checked prior to every scheduled appointment. **It is strongly recommended that providers ask to see the member's ID card for current information** and a photo ID to guard against medical identity theft.



The new Member ID will be 9-digits long, and the starting number will be a **3** or a **4**. For Medicare members there will be a fixed, two-digit suffix, defaulting to **00** for subscriber.

Make any edits in your system with the new member ID for UCare Medicare, EssentiaCare and UCare Medicare with M Health Fairview & North Memorial members.

[Taxonomy requirements still apply.](#)

UCare will be providing additional information regarding any changes related to the implementation of the new claims system platform in the coming months on the provider website at <https://home.ucare.org/providers/> and in *Health Lines*, UCare’s monthly provider newsletter.