

Jan. 1, 2019, Changes for Personal Care Assistance and Home Care Nursing Providers Servicing Members Under Age 65

Beginning Jan. 1, 2019, all personal care assistance (PCA) and home care nursing (HCN) services for Minnesota Health Care Programs (MHCP) recipients under age 65 will be paid by the Department of Human Services (DHS). Recipients will continue to be enrolled in UCare; however, contracts with DHS for MHCP members under age 65 no longer include PCA and HCN services. Providers will still be able to bill UCare for services rendered prior to Jan. 1, 2019.

Annual assessments, ending Dec. 31, 2018, or after are the responsibility of counties or tribes. Provider agencies should submit a [Referral for Reassessment for PCA Services \(DHS-3244P\)](#) to the member's tribe or county of residence 60 days before the end date of a service authorization.

Annual assessments for existing service authorizations with an end date on or before Dec. 31, 2018, remain the responsibility of UCare.

For service authorizations that end on or before Dec. 31, 2018, follow the usual procedures for annual assessment requests. If UCare approved a service agreement based on its last assessment with an end date that is on or after Jan. 1, 2019, it will be valid for the length of the authorization.

PCA service agreements

If a PCA provider does not receive a service agreement to continue services before Dec. 31, 2018, fax the [PCA Technical Change Request \(DHS-4074A\)](#) and a copy of the UCare service agreement to the Disability Services Division (DSD) Resource Center at 651-431-7447. State in the "Additional Information" section "for MCO transition."

Home care nursing service agreements

Home care nursing (HCN) service authorizations will transition to the Fee-For-Service (FFS) process through the medical review agent, KEPRO, as described in the [Authorization](#) section of the MHCP Provider Manual. HCN providers will continue to assess for HCN services.

If an HCN provider does not receive a service agreement to continue services by Dec. 31, 2018, submit the [Home Care Technical Change Request \(DHS-4074\)](#) and a copy of the UCare service agreement through MN-ITS or the KEPRO portal. State in the "Additional Information/Treatment Plan" section "for MCO transition."

Changes do not affect other health care services

Under this contract change, members will continue to be enrolled in UCare plans and UCare will continue to pay for their other health care services.

This contract change does not apply to Minnesota Senior Health Options (MSHO) or Minnesota Senior Care Plus (MSC+). UCare will continue to authorize and pay for PCA and HCN services for members enrolled in these plans.

DO YOU HAVE QUESTIONS?

If you have questions, please call:

- Call UCare Provider Assistance Center at 612-676-3300, 1-888-531-1493 (toll free) or 612-676-6810 (TTY), 8 am – 5 pm Monday through Friday.

or

- The Minnesota Health Care Programs (MHCP) Member Helpdesk at 651- 431-2670 or 1-800-657-3739. TTY: Use your preferred relay service.
- Staff at UCare and DHS are ready to answer your questions.