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**UCare promotes Amy Christensen to lead Clinical Services**  
***Ten-year performance at UCare leads to Vice President role***

MINNEAPOLIS, Nov. 13, 2019 — [UCare](#), an independent, community-based health plan, has promoted Amy Christensen, RN, BSN, PHN, to Vice President of Clinical Services. Christensen started her career at UCare in 2009 as a Disease Management Complex Care Nurse before advancing to manager roles in quality improvement, performance analytics and clinical services. Most recently, she was a Clinical Services Director overseeing utilization management, disease management and clinical services operations. Prior to UCare, she worked in case management, medical/surgical hospital nursing, first assist orthopedic surgery, home care consulting, and nursing education and mentoring.

Christensen brings more than 23 years of nursing experience working in the hospital and health plan industry to her role. She is knowledgeable of the full scope of health plan clinical service best practices in regulatory reporting and audits, disease management and coaching, performance and process improvement initiatives, clinical intake and operations, and care management. Christensen also has led clinical teams through clinical documentation and utilization management transformations.

“Amy is a well-respected leader at UCare who has developed key relationships across the organization,” said Julia Joseph-Di Caprio, MD, UCare’s Senior Vice President and Chief Medical Officer, to whom Christensen reports. “Her experience, compassion and clear vision will drive UCare’s success in delivering quality service and support to our members.”

In her role of Vice President, Christensen provides strategic oversight for clinical operations, clinical innovation and research, care management, quality assurance and outreach projects.

Christensen earned her associate RN from the College of St. Catherine (Minneapolis) and her BSN and PHN, Magna Cum Laude, from Bethel University (St. Paul). She also has a mini MBA in Healthcare Management from the University of St. Thomas – Opus College of Business (Minneapolis). She grew up in White Bear Lake and currently lives in Forest Lake.

### **About UCare**

[UCare](#) is an independent, nonprofit health plan providing health care and administrative services to more than 430,000 members throughout Minnesota and parts of western Wisconsin. UCare partners with health care providers, counties, and community organizations to create and deliver Medicare, Medicaid and Individual & Family health plans.

The health plan addresses health care disparities and care access issues through a broad array of community initiatives. UCare has received Top Workplaces honors from the Star Tribune for ten consecutive years since the rankings began in 2010.